



Customer information pursuant to Section 11 of the Regulation on Insurance Brokerage and Advice (Versicherungsvermittlerverordnung – VersVermV)

1. Name and Address

Hemsley Wynne Furlonge GmbH French branch ("HWF")
75 boulevard Haussmann
75008
Paris
France

Registered with the French company register under RCS 907 703 946 00026 and is an insurance broker (Versicherungsmakler) with a permit pursuant to section 34d para 1 German Industrial Code (Gewerbeordnung) issued by the Chamber of Commerce and Industry (Industrie- und Handelskammer) Frankfurt am Main. Registered in the intermediary register (Vermittlerregister – www.vermittlerregister.info) under register number: D-R9Q7-OSZO1-46.

Represented by: Adrian Furlonge (managing director with sole power of representation) and Mark Hokamp (managing director with joint power of representation).

Tel: +49 (0)69 506 027 470
E-mail: info.eu@hwfpartners.com

2. Regulatory Authority and Type of Activity

Responsible regulatory authority is:

Chamber of Commerce (Industrie- und Handelskammer) Frankfurt am Main
Börsenplatz 4
60313 Frankfurt am Main
Germany

Tel: +49 (0)69 219 720 40
E-mail: info@frankfurt-main.ihk.de

HWF is registered with a permit pursuant to sec. 34d para 1 GewO.

3. Common register authority pursuant to sec. 11a para 1 GewO and registration in the broker register

HWF operates in France under the passporting regime, and you can access the information collected on the ORIAS website via <https://www.orias.fr/web/guest/intermediaryEuDetails> and typing our name in the search bar.

HWF, as a German entity, is also registered with Deutscher Industrie- und Handelskammertag (DIHK) e.
V.Breite Straße 29
10178 Berlin
Tel: +49 (0)180 600 58 50 (land line: 0,20 €/call; mobile max. 0,60 €/call)

www.vermittlerregister.info

Hemsley Wynne Furlonge GmbH (trading as HWF and HWF Partners), registered with the commercial register of the local court of Frankfurt am Main, Germany under HRB112808, whose registered office is at Taunusanlage 8, c/o WeWork, 60325 Frankfurt am Main, Germany, acting through its branch in France, Hemsley Wynne Furlonge GmbH French branch (also trading as HWF and HWF Partners), registered office at 102 Champs-Élysées Avenue, 75008, Paris and mailing address at 75 boulevard Haussmann, 75008, Paris. HWF is registered with the French company register under RCS 907 703 946 00026 and is an insurance broker (Versicherungsmakler) with a permit pursuant to section 34d para 1 German Industrial Code (Gewerbeordnung) issued by the Chamber of Commerce and Industry (Industrie- und Handelskammer) Frankfurt am Main.

The registration in the broker register (www.vermittlerregister.info) is available under registration number D-R9Q7-OSZO1-46.

4. Address of the mitigation authority

For the resolution of disputes resulting from insurance broking you may apply to the following arbitration authority:

Versicherungsombudsman e. V.
Postfach 08 06 3
10006 Berlin
Germany

www.versicherungsombudsman.de

5. Customer Complaints

Customer complaints can be submitted as follows:

- telephone: +49 (0)69 506 027 470
- E-mail: complaints@hwfpartners.com
- in writing: Compliance, Hemsley Wynne Furlonge GmbH French Branch, c/o WeWork, Compliance, Taunusanlage 8, 60325 Frankfurt am Main, Germany

6. Type of Remuneration in connection with broking

HWF is typically remunerated by way of commission. The commission is part of the insurance premium and the rate of commission depends on the agreement with each individual insurer in the individual case. The commission will be fully disclosed to you. HWF does not receive any additional remuneration that is not disclosed.

7. Disclosure of direct or indirect holdings of more than 10% in insurance companies of by insurance companies in the capital of the broker of more than 10%

HWF does not hold – neither directly nor indirectly – participations of more than ten per cent of the voting rights or the capital of an insurance company. Insurance companies or parent companies of insurance companies does not hold – neither directly nor indirectly – participations in the voting rights or the capital of HWF.

B2B Privacy Information: <https://www.hwfpartners.com/gmbh-privacy-policy/>