

Customer information pursuant to Section 11 of the Regulation on Insurance Brokerage and Advice (Versicherungsvermittlerverordnun – VersVermV)

1. Name and Address

Hemsley Wynne Furlonge GmbH ("HWF") Taunusanlage 8 c/o WeWork 60325 Frankfurt am Main Germany

Registered with the commercial register of the commercial register of Frankfurt upon Main under number HRB 112808. Represented by: Adrian Furlonge (managing director with sole power of representation) and Mark Hokamp (managing director with joint power of representation).

Tel: +49 (0)69 506 027 470 E-mail: info.eu@hwfpartners.com

2. Regulatory Authority and Type of Activity

Responsible regulatory authority is:

Chamber of Commerce (Industrie- und Handelskammer) Frankfurt am Main Börsenplatz 4 60313 Frankfurt am Main Germany

Tel: +49 (0)69 219 720 40

E-mail: info@frankfurt-main.ihk.de

HWF is registered with a permit pursuant to sec. 34d para 1 GewO.

3. Common register authority pursuant to sec. 11a para 1 GewO and registration in the broker register

Deutscher Industrie- und Handelskammertag (DIHK) e. V. Breite Straße 29 10178 Berlin Germany

Tel: +49 (0)180 600 58 50

(land line: 0,20 €/call; mobile max. 0,60 €/call)

www.vermittlerregister.info

The registration in the broker register (www.vermittlerregister.info) is available under registration number D-R9Q7-OSZO1-46

Hemsley Wynne Furlonge GmbH (also trading as HWF and HWF Partners), business address at c/o WeWork, Taunusanlage 8, 60325 Frankfurt am Main, Germany. HWF is registered with the commercial register of the local court of Frankfurt am Main under HRB 112808 and is an insurance broker (*Versicherungsmakler*) with a permit pursuant to section 34d para 1 German Industrial Code (*Gewerbeordnung*)) issued by the Chamber of Commerce and Industry (*Industrie- und Handelskammer*) Frankfurt am Main.

Registered in the intermediary register (*Vermittlerregister –* www.vermittlerregister.info) under register number: D-R9Q7-OSZ01-46.



4. Address of the mitigation authority

For the resolution of disputes resulting from insurance broking you may apply to the following arbitration authority:

Versicherungsombudsmann e. V. Postfach 08 06 3 10006 Berlin Germany

www.versicherungsombudsmann.de

5. Customer Complaints

Customer complaints can be submitted as follows:

- Telephone: +49 (0)69 506 027 470
- E-mail: info.eu@hwfpartners.com
- in writing: Hemsley Wynne Furlonge GmbH, c/o WeWork, Adrian Furlonge, Taunusanlage 8, 60325 Frankfurt am Main

6. Type of Remuneration in connection with broking

HWF is typically remunerated by way of commission. The commission is part of the insurance premium and the rate of commission depends on the agreement with each individual insurer in the individual case. The commission will be fully disclosed to you. HWF does not receive any additional remuneration that is not disclosed.

7. Disclosure of direct or indirect holdings of more than 10% in insurance companies of by insurance companies in the capital of the broker of more than 10%

HWF does not hold – neither directly nor indirectly – participations of more than ten per cent of the voting rights or the capital of an insurance company. Insurance companies or parent companies of insurance companies doe not hold – neither directly nor indirectly – participations in the voting rights or the capital of HWF.

B2B Privacy Information: https://www.hwfpartners.com/gmbh-privacy-policy/

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