

# Customer information pursuant to Section 11 of the Regulation on Insurance Brokerage and Advice (Versicherungsvermittlerverordnung – VersVermV)

## 1. Name and Address

Hemsley Wynne Furlonge GmbH („HWF“)  
Taunusanlage 8  
c/o WeWork  
60325 Frankfurt am Main

Registered with the commercial register of the commercial register of Frankfurt upon Main under number HRB 112808.  
Represented by: Will Hemsley, Rebecca Wynne, Adrian Furlonge, Rowley Higgs, Dr. Philipp Heer, each managing directors with joint powers of representation.

Tel: +49 (0)69 506 027 470

E-mail: [info.eu@hwfpartners.com](mailto:info.eu@hwfpartners.com)

## 2. Regulatory Authority and Type of Activity

Responsible regulatory authority is:

Chamber of Commerce (Industrie- und Handelskammer) Frankfurt am Main  
Börsenplatz 4  
60313 Frankfurt am Main

Tel: +49 (0)69 219 720 40

E-mail: [info@frankfurt-main.ihk.de](mailto:info@frankfurt-main.ihk.de)

HWF is registered with a permit pursuant to sec. 34d para 1 GewO.

## 3. Common register authority pursuant to sec. 11a para 1 GewO and registration in the broker register

Deutscher Industrie- und Handelskammertag (DIHK) e. V.  
Breite Straße 29  
10178 Berlin  
Tel: +49 (0)180 600 58 50

(land line: 0,20 €/call; mobile max. 0,60 €/call)

[www.vermittlerregister.info](http://www.vermittlerregister.info)

The registration in the broker register ([www.vermittlerregister.info](http://www.vermittlerregister.info)) is available under registration number D-R9Q7-OSZ01-46

#### 4. Address of the mitigation authority

For the resolution of disputes resulting from insurance broking you may apply to the following arbitration authority:

Versicherungsombudsmann e. V.  
Postfach 08 06 3  
10006 Berlin

[www.versicherungsombudsmann.de](http://www.versicherungsombudsmann.de)

#### 5. Customer Complaints

Customer complaints can be submitted as follows:

- telephone: +49 (0)69 506 027 470
- E-mail: [info.eu@hwfpartners.com](mailto:info.eu@hwfpartners.com)
- in writing: Hemsley Wynne Furlonge GmbH, Attn. Dr. Philipp Heer, Taunusanlage 8, c/o WeWork, 60325 Frankfurt am Main

#### 6. Type of Remuneration in connection with broking

HWF is remunerated by way of commission. The commission is part of the insurance premium and the rate of commission depends on the agreement with each individual insurer in the individual case. In addition, HWF does not receive any remuneration.

#### 7. Disclosure of direct or indirect holdings of more than 10% in insurance companies of by insurance companies in the capital of the broker of more than 10%

HWF does not hold – neither directly nor indirectly – participations of more than ten per cent of the voting rights or the capital of an insurance company. Insurance companies or parent companies of insurance companies do not hold – neither directly nor indirectly – participations in the voting rights or the capital of HWF.

B2B Privacy Information: <https://www.hwfpartners.com/gmbh-privacy-policy/>